

Policy

Payment Methods

The following payment methods are accepted by MI Audio Pty Ltd:

Credit Cards: American Express, MasterCard and Visa

PayPal

Bank (Wire) Transfer

When you use a credit card to place an order, the billing address you provide must match the billing address that is on file with the financial institution that issued the credit card. If a credit card authorization fails, we reserve the right to cancel your order without notifying you.

MI Audio Pty Ltd cannot work out credit card problems with your financial institution if a credit card is declined. It is your responsibility, as a consumer, to settle credit card problems with the issuing institution, then place the order again when the problem is resolved.

Returning Merchandise

You can return most new, unopened items within 14 days of delivery for a full refund. Unless otherwise noted, the refund will be for the full value of the returned items. Full shipping and handling fees will not be refunded.

To initiate a return, you must first obtain a Return Authorisation number. Then return the items, in their original product packaging, to the despatch address identified on the order's packing list and inside your account.

Credit for the returned items is applied to the credit card that was used to make the purchase. Returns will be applied to the purchasing credit card within 5 to 10 days of the date that the return is accepted by MI Audio Pty Ltd.

If the return is a result of our error, MI Audio Pty Ltd may compensate you for the return shipping.

Refunds, Credits and Balances Due

As soon as MI Audio Pty Ltd receives and processes your return, we will notify you via email. Your credit card or PayPal account should be credited within 10 business days of the time that you receive this email. The return credit should be reflected on your statement within one or two billing periods, depending on your financial institution's billing cycle.

Defective Items

A defective item is one that is inoperable but has no apparent damage. If you receive defective MI Amplification merchandise, please call MI Audio Pty Ltd immediately for assistance.

Damaged Items

If an order arrives to you with obvious shipping damage, please refuse the delivery. If you have accepted delivery and then find shipping damage, please call MI Audio Pty Ltd immediately using the contact information included with the order.

Please save all packaging material and paperwork for the order if shipping damage is a possible issue. If you dispose of packaging material or attempt to return the merchandise without contacting MI Audio Pty Ltd, you jeopardise our chances of making a claim, and you may not receive credit for the return.

Limits of Responsibility

We accept no responsibility for user-initiated damage and/or loss of parts incurred during operation or use of product.

Price and/or Description Changes

All prices, pictures, and descriptions on the MI Amplification website are subject to change. We maintain no responsibility for inadvertent errors. Please contact us within 30 days regarding price or promotion discrepancies.

When you place your order with us, you agree to the price and terms indicated on our website. Price differences related to future or past prices on our website or in any other store are not refundable.

Order Questions or Changes

All communications and customer service for consumers must be directed to MI Audio Pty Ltd Australia. Please check website for contact details.

If you have recently placed an order using the MI Audio / MI Amplification buy direct service and need information about us or would like to change your order, there are a number of ways to contact us which can be found on this website.

Indemnification

You agree to indemnify, defend, and hold harmless MI Audio Pty Ltd, its affiliates, officers, directors, employees, consultants, and agents from any and all claims, liability (including product liability), damages, and/or costs (including, but not limited to, lawyer' fees) that arise from your use of any of MI Audio Pty Ltd products and services.

Errors on Our Site

Prices and availability of products are subject to change without notice. Errors will be corrected where and when discovered. MI Audio Pty Ltd. reserves the right to revoke any stated offer, cancel orders, and to correct any errors, inaccuracies or omissions in any stated offer or price, including after an order has been submitted and whether or not the order has been confirmed and your payment processed.

If your payment has already been processed for the purchase when your order is cancelled, MI Audio Pty Ltd. will issue a credit to the payment method used in the amount of the charge. Individual bank policies will dictate when this amount is credited to your account.

If you are not fully satisfied with your purchase, you may return it in accordance with MI Audio Pty Ltd,'s Return Policy.